

APPENDIX 6: Client Feedback Form

Name: _____

Dog's Name: _____

Dog Trainer's Name: _____

Training Start Date: _____ End Date: _____

Your Phone: _____ E-mail: _____

Your dog trainer is pursuing the Certified Dog Trainer certification with the International Association of Canine Professionals (IACP). Please show us your support of him/her by telling us about your experience with them as a trainer and the training program provided.

Please fill out this form and email using the following format:

From: Your Name

To: certification@canineprofessionals.com

Subject: CDT Portfolio Assessment Client Form For (insert name of dog trainer)

If you are unable to email this form, you may print it out and mail it back to:

**IACP – Certification Committee
PO Box 928, Lampasas, TX 76550**

Please save a copy of this form for one year.

If you have questions about this form, please contact; certification@canineprofessionals.com

Your dog trainer has been given instructions not to assist, recommend, or be involved in your completion of this form. Please do not share your answers or the completed form with your dog trainer. It is important that we receive your accurate assessment of your dog trainer so we may evaluate your trainer.

Which of these behaviors did see your dog exhibit or show **BEFORE** the training program started? Please check each box of behaviors that applies to the dog’s behavior that occur or have occurred,

- *Inside your home*
- *Outside your home (yard) or in public places*
- *With you, other family members, or strangers*
- *With other dogs or animals*
- *With objects or sound*

No	Yes	
		<i>(Please answer all boxes)</i>
		Aggressiveness: Dog growls, snarls showing teeth, lunges, bites.
		Biting/ Nipping/Snapping: Dog puts teeth on human skin or biting the air near a human with intent to harm.
		Attention Seeking: Dog demands attention by begging, barking, whining, nudging, pawing, or other disruptive behavior.
		Barking: Dog barks frequently, will not stop when asked, or lasts for long periods of time.
		Destructiveness: Dog takes or destroys things <u>you do not want</u> the dog to touch.
		Excitable: Dog has too much energy, is easily started, or will not settle down when asked; has no “off” switch.
		Fear: Dog is shy, avoids what it is afraid of, cowers (tucked tail), tries to hide, or trembles (shakes).
		Anxiety: Dog appears stressed by whining, pacing, drooling, or pants heavily.
		Resource Guarding: Dog tries to control its resources (food, toys, people, animal) by stealing, hiding, or not allowing others to touch the resources.
		Displacement: Dog shows normal behavior but out of context such as eliminating inside house (even if housebroken), mounting (humping), or excessive grooming (licking).
		Lack of Basic Obedience: Dog pulls on leash, runs away, bolts outdoor, doesn’t come when called, or does not respond to basic commands such as “sit.”

Please provide any additional behaviors not listed above:

Did your trainer ask you about your dog's vaccination records or ask about health concerns such as medicines, injuries, illnesses, or physical limitations? Where there any suggestions made by your trainer regarding the dog's health? If yes, please describe.

What new skills and behaviors did you believe the trainer was going to teach you and your dog?

How satisfied are you with the training goals being met at the end of the training? *Please check only one box.*

<input type="checkbox"/>	Not Satisfied	No goals were met
<input type="checkbox"/>	Somewhat Satisfied	One goal was met – did not meet expectations
<input type="checkbox"/>	Satisfied	Most goals were met- met expectations
<input type="checkbox"/>	Very Satisfied	All goals were met – exceeded expectations
<input type="checkbox"/>	Extremely Satisfied	More than all goals were met – far exceeded expectations

No	Yes	Your Instructors Teaching Skills
		<p>Did you understand the trainer's instructions during your lessons? If a particular instruction was not understood, please provide an example and how it was resolved (or why it was not resolved).</p>
		<p>Did the training program provide you with sufficient knowledge and skills needed to confidently maintain your dog's new behavior and skills? If not, what was missing?</p>
		<p>If you were to do this training over again, is there anything you would have done differently? If you would have done something differently, what would they be?</p>

I certify that I completed this form without any assistance or input from my dog trainer. All statements are true and accurate to the best of my abilities.

Printed Name

Signature

Date