

Access for Handlers

To Determine Access for Handler with a Service Dog or Service Dog in Training*

If the animal is not obviously marked with a vest or an ID, you **may** ASK TWO (2) QUESTIONS:

1. Is this a service animal?
2. How does this animal task for you?

If Person/Handler States:

- 🐾 "He/she helps me walk by pulling me"
- 🐾 "He/she catches me from falling"
- 🐾 "He/she tells me my blood sugar is too low by pawing at me"
- 🐾 Or anything similar, then **PROVIDE ACCESS.**



If Person/Handler States:

- 🐾 "Seizure-alert"
- 🐾 "Medical-alert"
- 🐾 "Mobility-alert"



These answers DO NOT clearly answer the task question and **ASK:**

1. How does the animal task for you in that context?

The person/handler should be able to provide you a specific task.

If Person/Handler States:

- 🐾 "Emotional support or therapy", then animal is **NOT** a service dog and the business is **NOT REQUIRED TO PROVIDE ACCESS.**



Regardless of the answers to the above questions, if the animal misbehaves, (growls, urinates, etc.) you should ask for the animal to be removed as it is interfering with your ability to conduct business.

If someone is **allergic** or **fearful**, handler with service animal **STILL IS PROVIDED ACCESS.**

*Per US DOJ CFR